Data Resources Overview

There are two main websites for self-service information: Data Central (data.utk.edu), and the Office of Institutional Research and Assessment (oira.utk.edu)
Data Central has several self-service SAS and Argos reports:

[Image of Data Central webpage]

OIRA’s main reporting webpage has the university Fact Book, several publically-available dashboards, and a secure log-in area for Academic Unit Stats and Student Success dashboards and other reports.

[Image of OIRA webpage]
Data Central has a page explaining the data definitions and sources.

What is the difference between live and census data?
Depending on your data needs, there are generally two types of data available to you.

Live or Transactional Data is data that is of the most recent activity in a source system or of the latest transformation of data into the campus data warehouse. It can represent data that occurred within minutes or hours of when it is available.

Census data is taken at a specific point in time, several times per year. For UTK, this is usually the 14th day of each term and after degrees have been finalized. This data is used in state and federal reporting (including IPEDS and THEC), for other external agencies, and for internal trend reporting.

OIT typically reports from live data (overnight capture into the warehouse) while OIRA uses census data.

The Data Cookbook is a central repository of terms and data field definitions that are shared across the campus. It is intended to clarify how common reporting terms (e.g., student, regular faculty, course section) are used at UTK and define metrics, key performance indicators, and other institutional calculations.
How to Request Access

Use the *System Access Request Forms* link on Data Central. Access is granted based on your role, and requires completion of FERPA training. The self-service dashboards use the SAS Access Form (Academic).
How to Request Ad-Hoc Reports

Use the *Data Request* link on Data Central or OIRA’s homepage. Requests are monitored by OIT and OIRA and will be assigned to an appropriate office. This process includes getting any approvals from Registrar, HR, or Communications.